



Phil Driscoll
Vice President / Business Leader
American Express-Greensboro, Telephone Service Center

Impact: Phil Driscoll leads the largest function at American Express-Greensboro – the Telephone Service Center. Under his leadership, the TSC has continually honed its processes, resulting in consistently high customer satisfaction, as evidenced by the company's three consecutive J.D. Power & Associates awards in 2007, 2008 and 2009. American Express issues a broad and diverse set of consumer card products and services, including charge cards, credit cards, reward cards and co-brand cards.

Driscoll has worked for American Express since 1981, rising through the leadership ranks to his current role. Before joining the leadership team in Greensboro, Driscoll was a senior leader in the TSC in Jacksonville, Florida. He also served as director of customer service for the Travelers Cheque Group in Salt Lake City. He transferred to Greensboro in 1996 to serve as a senior leader in TSC, followed by a stint as the director of employee retention in 1997. In 1998, he was promoted to vice president of payment services and centerhead of the service center in Chicago, where he stayed for two years before becoming the vice president/business leader for the Greensboro TSC. During his career with American Express, Driscoll has been the recipient of several corporate leadership and performance awards. Driscoll devotes much of his volunteer time to the Piedmont Triad Chapter of the Juvenile Diabetes Research Foundation (JDRF) where he has been a board member since 2004 and is the current President. He was named the JDRF Volunteer of the Year in 2006. In addition to his work with the JDRF, Driscoll has served as an advisory board member for Greensboro Beautiful since 2004. Driscoll earned his BS degree in business administration from Shippensburg University and an MBA from Nova University.

Greensboro | 336-393-1111 | www.americanexpress.com



Scott W. Boyles
Owner and President
Logan Heating and Air Conditioning Inc.

Impact: Scott Boyles is the President of Logan Heating and Air Conditioning, a full-service HVAC company originally founded in 1952 by A.G. Logan. Boyles became the owner and President of the company on December 31, 2008 after more than 10 years of dedicated service to the company as a General Manager. Today, Logan continues to provide residential and commercial clients with services in the design, installation, service and maintenance of traditional and renewable energy HVAC systems. At Logan, Boyles ensures that trained professionals are kept up to date on the most recent products and technologies in order to provide clients with systems that will not only save them money on utility bills, but will also extend the life of their current system. One of Boyles' current goals is to lead Logan forward in today's green energy market. The professionals at Logan are well-versed in many environmentally sustainable solutions for residential and commercial structures, and they are one of the Triad's leaders in geothermal heat pump design and installation. Boyles is dedicated to his community and family, as much as he is to his growing business. He is involved in the Home Builders Association, the Winston Salem Chamber of Commerce and the Clemmons Rotary Club. This fall, Logan also plans to install solar panels on a Habitat for Humanity House in Forsyth County. Boyles has also coached competitive youth baseball for nearly 10 years, and his record includes a North Carolina State Championship Title. In the next five years, Logan hopes to double its business by continuing to offer clients dependable and technologically advanced products.

Winston-Salem | 336-924-4161 | www.loganhvac.com



Phil Kelley Jr.
President and CEO
Salem Printing Company

Impact: Phil Kelley Jr. is the President of Salem Printing Company, a locally and nationally recognized graphic solutions leader that provides clients with commercial, packaging, label, digital, fulfillment, and distribution and mail services. Salem Printing Company began as a small offset printer in 1987 but has truly flourished over the past 12 years, becoming one of the larger printers in the Triad. The company completed its transition to the second generation of family leadership in 2007 when Phil Kelley Jr. became its President and CEO. Kelley joined the family-run business in 1987 after earning bachelor's and master's degrees in industrial and systems engineering from the Georgia Institute of Technology and an MBA from Clemson University. Each day, Kelley leads the Salem Printing team to uphold the company motto of "Simply the Best" by serving as a trusted vendor partner with many of the biggest and most esteemed organizations in the Triad and the Southeast. Salem Printing Company has been awarded a Gutenberg Award from the International Graphic Arts Education Association in recognition of its exceptional achievement in the field of graphic arts. Additionally, Salem Printing was also recognized as one of Triad's Fast 50 growing companies in 2006, one of the Top 5000 Fastest-Growing Companies in America by Inc.com in 2007, as well as one of the Top 100 North Carolina Small Businesses in 2008 and 2009. Salem Printing is also a proud member of the Winston-Salem Chamber of Commerce, Printing Industry of the Carolinas, and a 14-year supporter of the Hospice and Palliative Care Center.

Winston-Salem | 336-744-9990 | www.salemprint.com